

Current Firmware Revision: 2.02

The following notes provide known firmware issues and release history for the Extron FOX 4G Matrix Series Switchers and Fiber Matrix 6400. For more information, please call your Extron Applications Engineer.

Updated: October 22, 2009

Extron Products Affected: FOX 4G Matrix 3200, 7200, 14400 and Fiber Matrix 6400

Current Engineering Revision: E21526

TECH NOTES

The Fiber Matrix 6400 is compatible with firmware revision 2.02.

KNOWN FIRMWARE ISSUES

The following is a list of known firmware issue found in Firmware Version 2.02.

The characters "nortxe_statusCmd.html" are present at the bottom of the System Status webpage.

The Fiber Matrix 6400 webpage displays the incorrect voltage on the System Status webpage. It displays "+1.3 Volts", but it should read "+2.5 Volts".

USA: 800.633.9876 (inside US/Canada only) or 714.491.1500

Europe: +800.3987.6673 (inside Europe only) or +31.33.453.4040

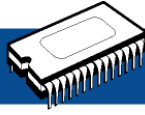
Asia: +65.383.4400

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Europe: +800.3987.6673 (inside Europe only) or +31.33.453.4040

Asia: +65.383.4400

Japan: +81.3.3511.7655



FIRMWARE RELEASE HISTORY

Released Version: 2.02**Affects: Engineering Revision: E20357****Firmware Revision: 2.01 and older****Date of Occurrence:** Units shipped on or before October 2009

The following is a list of changes and fixes in this release.

Fixed front panel SIS mute response – Incorrect SIS response were sent when the Mute function was performed via front panel. The response was off by one output.

Added support for new FOX 4G Matrix models - The firmware now supports the FOX 4G Matrix 3200 and FOX 4G Matrix 7200 switchers.

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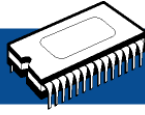
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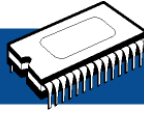
FIRMWARE RELEASE HISTORY

Released Version: 2.01**Affects: Engineering Revision:** E19258**Firmware Revision:** 2.00 and older**Date of Occurrence:** Units shipped on or before January 2009

The following is a list of changes and fixes in this release.

Fixed incorrect SIS response when I/O changes are made via front panel – Incorrect SIS responses were issued when front panel I/O changes were made.

Added support for new FOX 4G Matrix 14400 – The firmware now supports the FOX 4G Matrix 14400 switcher.



FIRMWARE RELEASE HISTORY**Released Version: 2.00****Affects: Engineering Revision: N/A****Firmware Revision: 1.00****Date of Occurrence:** Units shipped on or before April 2008

The following is a list of changes and fixes in this release.

Added support for new Fiber Matrix 6400 3G HD-SDI I/O Board – The firmware now supports the Fiber Matrix 6400 3G HD-SDI I/O board.